

FIG. 1 PRIOR ART

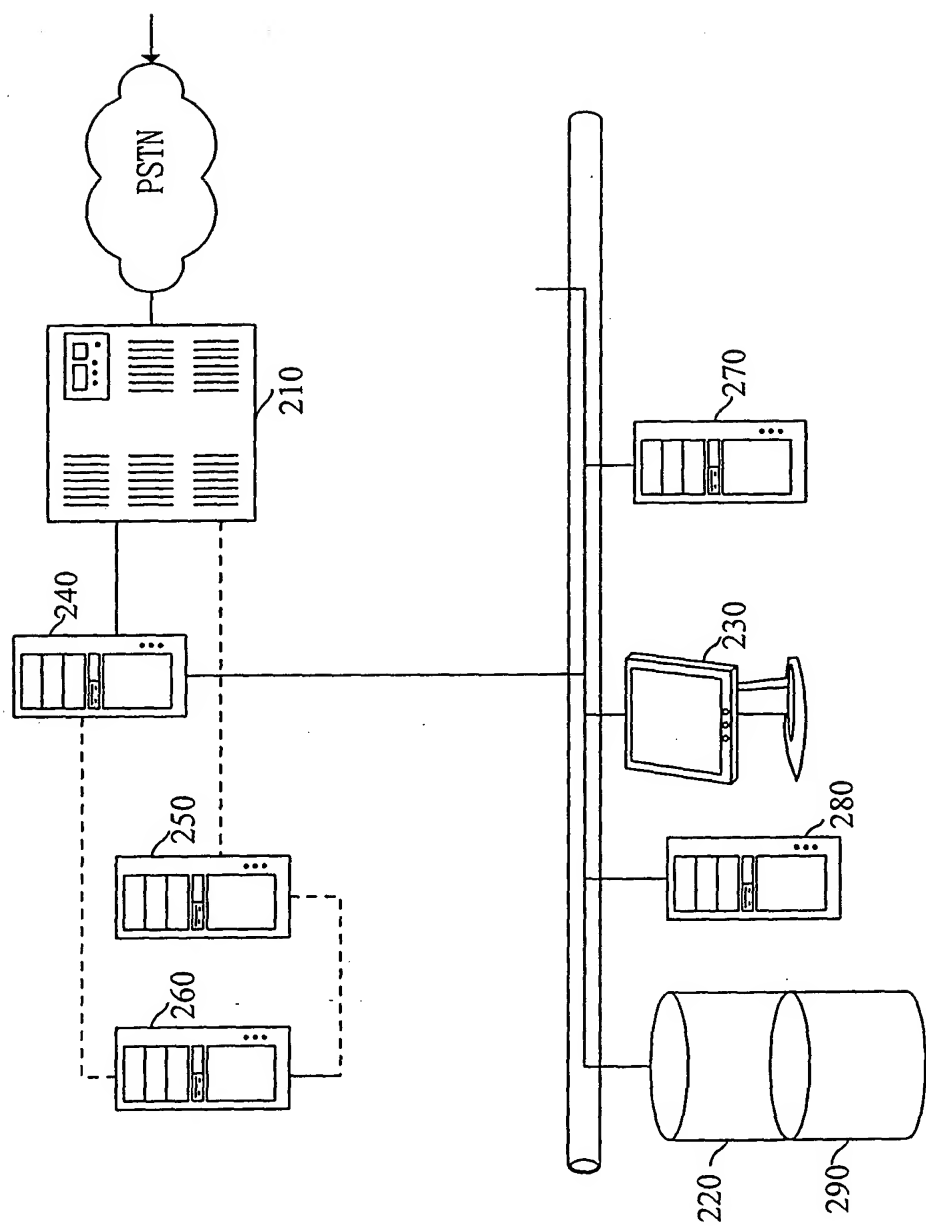


FIG. 2

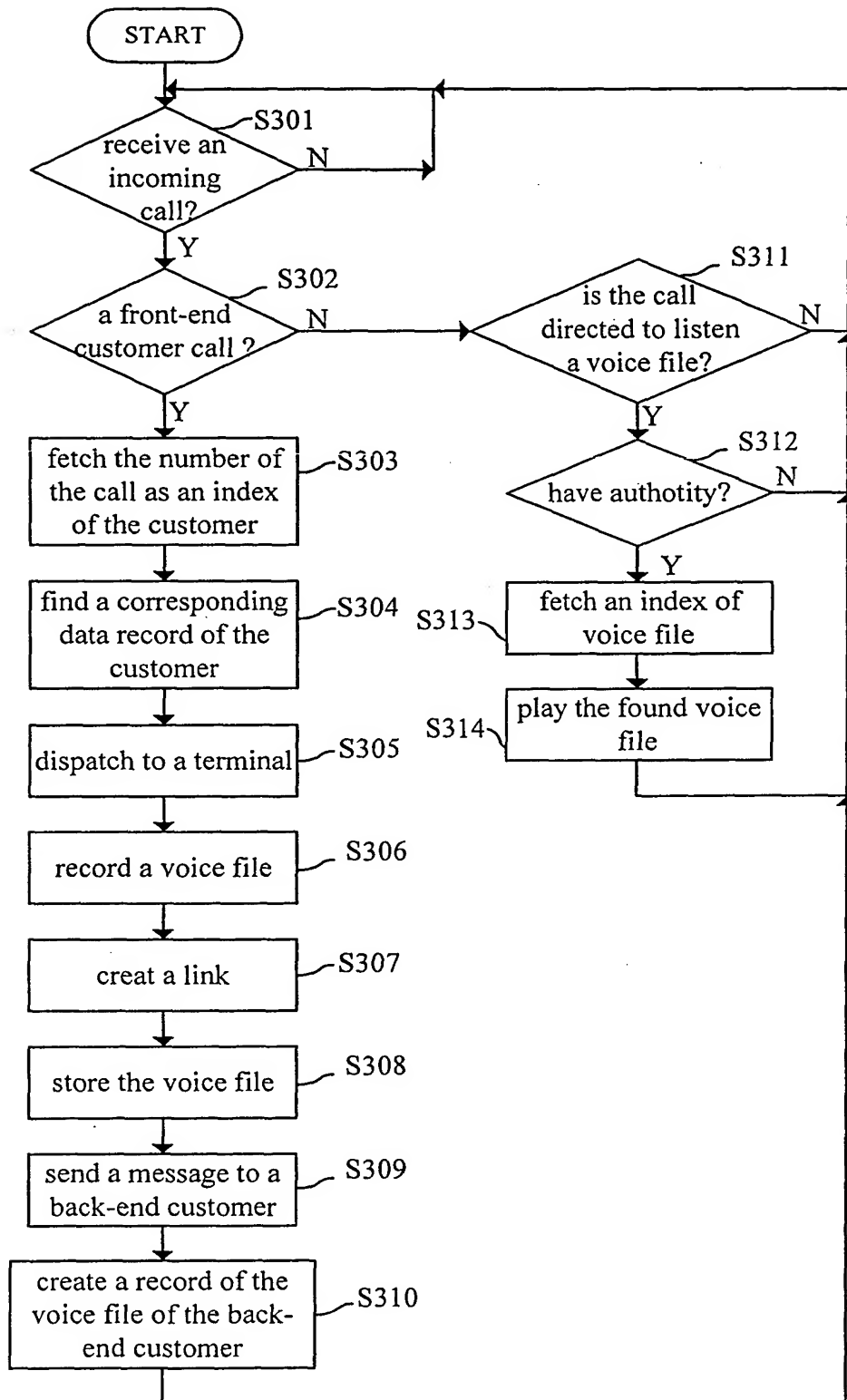


FIG. 3

Record of custom service telephone for YULON MOTOR CO.,LTD

New(N)

Modify(M)

Save(S)

Cancel(C)

Date	License number	Custom name
2003/03/29	ZX-0001	Jady Wang

Case number

9876

Date

2003/03/29

Time

1030

License number

ZX-0001

Custom name

Jady Wang

Custom phone

0900123456

Sales representative

Andy Lee

Sales representative phone

0912345678

Miles

50000

License date

2000/01/01

Sales department

YULON MOTOR

Maintenance department

YULON MOTOR

Car type

CEFIRO

Engine number

zx12345678

Operator

Janet

Reserve1

Reserve2

Comments

The car owner complains ...

Number of records : 1

FIG. 4

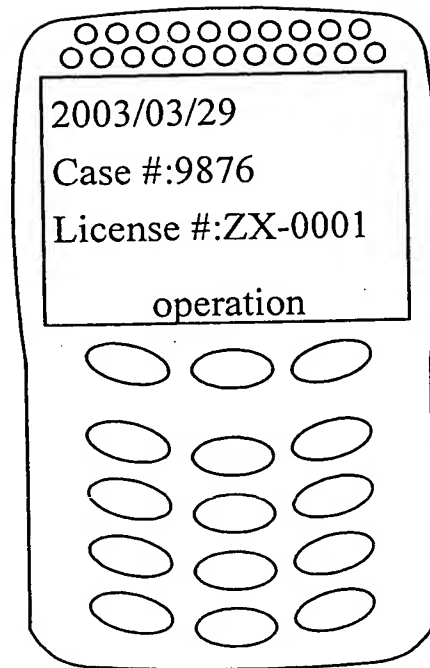


FIG. 5

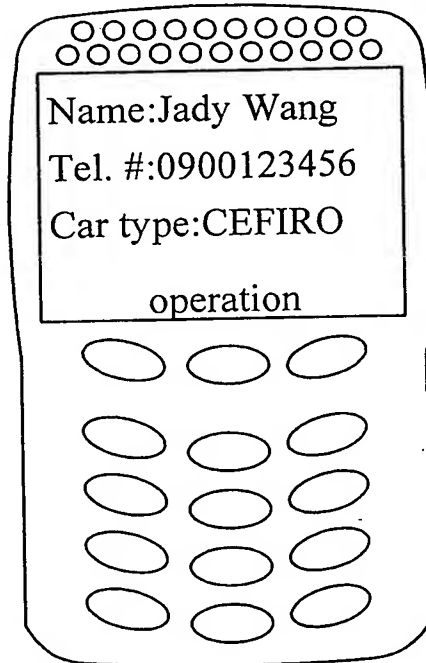


FIG. 6

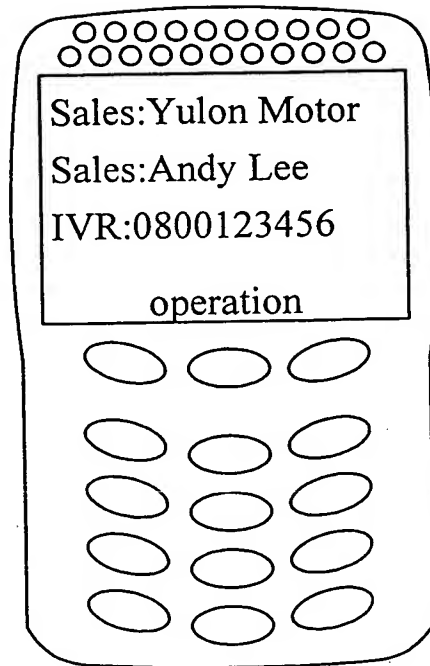


FIG. 7

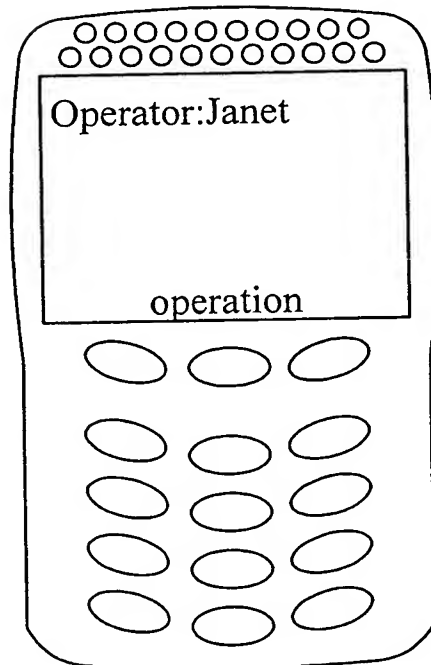


FIG. 8

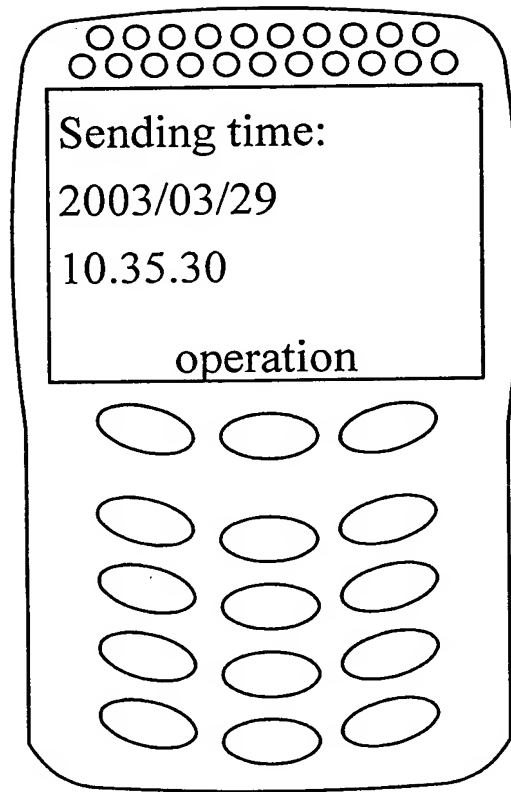


FIG. 9